



BUILDING LOCAL CAPABILITY

to manage spontaneous disaster volunteers

At times of disaster, the community will offer their assistance. Managing these offers and this type of spontaneous volunteer can be challenging. In the past whilst these activities have produced outstanding results for the community, they have at times unfortunately caused additional stress and hurt to the people they are trying to assist and challenges for organisations managing their activities.

In recognition of the difficulties faced by local agencies in managing spontaneous volunteers, Volunteering Queensland has developed the **Building local capability to manage spontaneous disaster volunteers project**.

The project will work closely with local government and local disaster management groups to assist them identify which agencies and groups in their community are best placed to take on future roles in managing spontaneous volunteers.

Once having identified the key groups, Volunteering Queensland will assist with the development of agreements, training and tools to support these local arrangements building local capability to manage spontaneous disaster volunteers.

If you would like to learn about the work of Volunteering Queensland or this project, please contact our team on **3002 7600**

Volunteering Queensland will be working in close partnership with local governments and local disaster management groups and emergency services to implement this project in selected areas. Proposed locations include: Redlands, Moreton, Logan, Livingstone, Somerset and Tablelands.

Conversations have commenced with key stakeholders and will be seeking to formalise relationships with identified communities. It is anticipated the project will be completed by March 2018. The project is a joint initiative of Volunteering Queensland, the Australian Government and the Queensland Government.



Australian Government



Queensland Government



volunteering
queensland